

PATIENT REGISTRATION KIOSK

ABSTRACT OF THE DISCLOSURE

[0082] A patient registration kiosk is disclosed, which makes the patient registration process in a healthcare setting (e.g., a hospital, physician's office, or other healthcare providing institution) a self serve function, thereby reducing labor costs associated with providing healthcare. By putting the process in the hands of the patient, the information is more likely to be current and accurate. A scanned image of the patient's insurance card, as well as other pertinent insurance and patient information, is stored for use by the healthcare provider's staff, including front-end staff (e.g., reception personnel) and back-end staff (e.g., billing personnel). Note that the stored patient and insurance information can be utilized for all billing-related purposes, and is available to confirm eligibility (before patient's appointment) and at the time when the services are billed to the insurance company (after patient's appointment). As such, claims are billed accurately, thereby enabling a reduction in billing cycle time, and an increase in revenue received for healthcare services provided.